

Rules for Visitors During the COVID-19 Pandemic

Conditions for visiting historical monuments under the care of the National Heritage Institute during the COVID-19 pandemic

Stricter rules than usual for visiting the premises of historical monuments have been put into effect as precautions against the spread of coronavirus. If a visitor refuses to comply with these rules, he or she will be required to leave the premises or can be refused entry altogether, without a refund, even if he or she has paid the entry price.

- Persons subject to quarantine or those suffering from health problems indicating a viral infection (fever, cough, shortness of breath, muscle aches, etc.) may be refused entry to the premises of a historical monument, including parks and gardens.
- In accordance with government measures to prevent the spread of coronavirus, visitors are required to cover their mouths and noses with a face covering (surgical mask, respirator, scarf, face shield, or the like) upon entering the premises of a historical monument (garden, park, castle, palace, etc.) and keep them covered for the entire duration of their stay.
- Visitors without a face covering will not be allowed to take guided tours, regardless of whether or not they have a valid ticket. In such cases, the visitor will not have any right to a return of the price of entry.
- Visitors who, pursuant to government rules and for valid health reasons, are not required to wear a face covering will be required to provide written evidence of that fact.
- Visitors are required to maintain a distance of no less than two metres between themselves, with the exception of persons sharing a common household.
- Even in parks, gardens, courtyards and other outside and inside areas, visitors are forbidden to gather in groups, especially in areas in front of toilets, ticket offices, windows of refreshment stands, vending machines, and souvenir sales areas. Visitors must maintain a distance of at least two metres between themselves. Refreshments must be consumed at least ten metres away from the serving window of a refreshment stand.
- Visitors are required to disinfect their hands before entering sales areas (ticket offices, visitor centres, and the like) and before and after using toilets.
- Cashless payment methods (on-line sales or payment through a credit card terminal) are preferred.

- Visitors are required to respect all other requests by employees of the National Heritage Institute. Failing that, they can be forbidden to enter or remain on the premises by administrative employees of the historical monument.